

PRIVACY POLICY

VANCAP FINANCE

Who are we?

In this Privacy Policy, 'we', 'us' and 'our' refers to Vancap Pty Ltd (ACN 687 738 389, ABN 63 687 738 389) trading as Vancap Finance, Australian Credit Licence Number 573415.

Our contact details

Telephone: 0401 888 555

Email: jess.goodman@vancap.com.au

Address: Suite 1.06, 21 Crombie Avenue, Bundall QLD 4217

Our commitment to protect your privacy

We are committed to protecting your personal information in accordance with the Privacy Act 1988 (Cth), the Australian Privacy Principles (APPs) and relevant credit reporting provisions. Personal information is only collected, used and disclosed for purposes permitted by law.

Personal information

Personal information includes information or opinions that reasonably identify you. This may include credit-related information used to assess finance eligibility.

Information we may collect includes names, dates of birth, addresses, contact details, employment and financial information. Where applicable, we may collect sensitive information such as health information, but only with your consent.

Why we collect personal information

We collect personal information to assess applications for finance, comply with legal obligations, manage relationships with clients, and provide services.

How we collect personal information

We collect information directly from you where possible, and otherwise from authorised third parties such as accountants, lawyers, referrers, credit reporting bodies, and identity verification services.

Disclosure of personal information

We may disclose personal information to lenders, service providers, professional advisers, regulators, and parties authorised by you or required by law. We may store personal information in secure cloud environments, including servers located overseas.

Website and digital data

We use cookies and analytics tools to improve website functionality and marketing effectiveness. You may manage cookie preferences through your browser settings.

Direct marketing

You may opt out of marketing communications at any time by contacting us.

Access and correction

You may request access to, or correction of, your personal information. Requests are managed within a reasonable timeframe consistent with APP requirements.

Security

We take reasonable steps to safeguard personal information from misuse, interference, loss or unauthorised access.

Complaints

If you have a privacy complaint, please contact us using the details above. If unresolved, you may contact the Office of the Australian Information Commissioner (www.oaic.gov.au).

Last updated: 12 May 2026